Annexure I

Investor complaints data for IPOs (BTI)

Data for month ending – September 2026

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	NIL	5	5	NIL	NIL	NIL
3	Stock Exchanges (if relevant)	NIL	NIL	NIL	NIL	NIL	NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL	NIL	NIL

Trend of monthly disposal of complaints (For 5 months on rolling basis)-

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	Sep, 2025	0	3	3	0
2	Oct, 2025	0	0	0	0
3	Nov, 2025	0	4	4	0
4	Dec, 2025	0	2	2	0
5	Jan, 2026	0	0	0	0
6	Feb, 2026	0	0	0	0
7	Mar, 2026	0	1	1	0
8	April, 2026	0	0	0	0
9	May, 2026	0	0	0	0
10	June, 2026	0	0	0	0
11	July, 2026	0	0	0	0
12	Aug, 2026	0	2	2	0
13	Sept, 2026	0	5	5	0

^ Average Resolution time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2022	01	398	399	0
2	2023	0	14	14	0
3	2024	0	30	30	0
4	2025	0	36	36	0
5	2026	0	8	8	0
	Grand Total	01	486	487	0